

Information for patients about conditions of treatment and guarantees

Dear patients,

we try to provide you with the best care we would require for ourselves, so we are always looking for new alternative procedures and treatment methods which would meet this requirement.

According to our knowledge and experience, the standard of dental care guaranteed and proclaimed by the Czech health-insurance companies is not sufficient at all, so we try to apply procedures and treatment methods, which correspond to the level of current dental knowledge and which guarantee health of your teeth as long as possible.

However, it depends not only on the treatment itself or on application of different materials, but also on the cooperation between the dentist and the patient. Dental care performed by the patient plays a very significant role. Dental care is not as easy as it seems to be, and no one is able to learn it himself. Neither a dentist is.

This care already has been performed by dental hygienists worldwide for decades, and they are more and more popular also here. They are able to explain to each patient what condition their teeth and gums are in, and they will help them practice individual dental care.

The so-called **PBI index** is one type of evaluation. Through this numerical value it can reliably determine how serious inflammation occurs around teeth. For a successful treatment with stable results must be met **PBI value under 20** for a long time. After examination, the hygienist will tell you the actual value, and will explain everything you need to know to reach PBI 20 and lower.

We offer a standard 6-month guarantee for fillings/restorations.

A longer, 18-month guarantee for fillings/restorations is offered only if the patient attends follow-ups for an extended period of time, and there are recorded values of PBI index in the patient medical record for the full duration of 18 months. These values should document a stable PBI value below 20 points that has been established using repeated measurement and recorded at least four times a year.

The guarantee for prosthetic products is offered for 24 months. This guarantee concerns only the product itself, and does not cover cases of extended therapy, changed diagnosis, abutment (pillar) failure, and other indications (procedures) made to change the condition of your oral cavity compared to the initial condition present when the prosthetic product was delivered.

Implants are introduced in patients who satisfy the above parameters in terms of PBI index values showing successful treatment with stable results. Detailed information will be provided by your physician as part of the introductory consultation for implants.

Should the recorded/established hygienic indices be unsatisfactory it is not possible for us to guarantee longevity of the therapy results and, at the same time, the therapy can only be done as palliative (i.e. temporarily removing pain or other problems).

You can visit our dental hygienist at the clinic as needed, or when she suggests that the care provided by her is necessary or such care recommended by a dentist, but this should be at least twice a year. You will be pleasantly surprised to experience the change of sensation of healthy teeth and gingiva in your mouth and your healthy-looking smile – we will work together to preserve your teeth healthy...

For the DENT MEDICO team

MUDr. Lina Velková